

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January'2024

C.G.No.73/2023-24/Nellore Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. D. Satyanarayana Rao, K.R.R. Nagar,
3/9a Adugupadu, Kovuru (M) Nellore District. Complainant

AND

1. Dy. Executive Engineer/O/Kovuru
2. Executive Engineer/O/Kovuru Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:


ORDER

01. The complainant during the Vidyut Adalat conducted on 15.11.2023 at Kovur filed the complaint stating that he applied for domestic service connection long back, but it was not released by the respondents.

02. The said complaint was registered as C.G.No.73/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that since there was no nearby LT line to the premises of the complainant, there was delay in obtaining permission of neighbours and after obtaining permission, by taking the line from nearby LT line, they released the new domestic service connection to the complainant and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. Hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.


CHAIRPERSON


Member (Finance)
09/01/2024


Member (Technical)


Member (Independent) 9/1/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

